

**TRIAGE FORM GUIDE**

Use this guide, along side a completed Triage Form, to determine the service areas to mark and which service area to mark as a priority.

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Previous PHC – Don't worry about the date if client doesn't know.

Include these in service areas at the bottom – use "OTHER" if not one of the pre-printed choices ⇨

- If NO INCOME, Mark "CAAP" below & explain to client that getting benefits helps with housing ⇨
- CAAP: Questions about benefits, Benefits discontinued, Mark "CAAP/Food Stamps" below ⇨
- FOOD STAMPS: Questions about benefits, Mark "CAAP/Food Stamps" below ⇨
- SSI/SSDI: Application ?'s or Benefits above but presents disabled, Mark "SSI/SSDI" below ⇨
- VETERAN: If checked, Mark "Vet. Benefits" below and explain they have added resources ⇨

**MEDICAL / HEALTH INFORMATION**

- REQUEST to see a Doctor or Make an Appointment, Mark "MEDICAL" below ⇨
- If Client presents with a Condition that may effect ability to get through PHC, call Triage Leads over ⇨

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ALSO, check "BEHAVIORAL HEALTH" below, if client has questions
- Interested in TREATMENT or METHADONE: Mark "BEHAVIORAL HEALTH" below ⇨

**CURRENT HOUSING SITUATION: Where are you currently staying?**

PLEASE share with clients what is available: PHC has various options that can very likely get you off the street TODAY. The main resource is SHELTER. Clients can get a 7-day reservation and information about specific shelters in the Service Area. If interested: Mark "SHELTER Info/Resv" below ⇨  
Other very limited options may be made available based on a client's individual situation.  
As clients are seen at various Service Area stations, this may be offered if appropriate. NOTHING TO MARK

**HOUSING INFORMATION:**

This service area can offer information about ways to pursue housing. No Housing is being given away today in this area. If clients want to explore their individual housing options, Mark "HOUSING Info" below ⇨

**LEGAL NEEDS / ISSUES:** If clients have Legal needs or questions, Mark "LEGAL" below ⇨

**MARK ANY OF THE APPROPRIATE SERVICE AREAS BELOW – CIRCLE ONE: TOP PRIORITY**  
Use the guide below to identify which one to circle.

- MEDICAL** PRIORITY 1
- OTHER HEALTH** PRIORITY 1  
(Mental Health &/or Substance Use Treatment)
- VISION CARE**  \_\_\_\_\_  **HIV TEST**  \_\_\_\_\_
- CAAP/Food Stamps** PRIORITY 2
- SSI/SSDI Advocacy** PRIORITY 2
- Veterans Benefits** PRIORITY 2

- EMPLOYMENT SERVICES**
- LEGAL**
- SHELTER Info/Resv** PRIORITY 3
- HOUSING Counsel** PRIORITY 3
- FOOD** ONLY TOP PRIORITY if NO other Services
- Other** \_\_\_\_\_