

PROJECT HOMELESS CONNECT

Definitions of Services and Areas: August 10th, 2006

PLEASE REMEMBER: Services, appointments and give-aways are based on eligibility and availability.
PLEASE DO NOT PROMISE that any particular client will receive any specific services.

Activities Area: Center of Service Area.
Wheelchair repair, books, foot washing, & massage.

Behavioral Health: Clients get information, assessment and appointments for mental health, detox, substance use treatment and methadone.

CAAP/Food Stamps: This area offers eligibility information and appointments to apply for benefits.

- **CAAP** = County Adult Assistance Programs
 - GA** = General Assistance
 - **PAES** = Personally Assisted Employment Services: Clients who receive benefits and services that help them move to and into employment.
 - **SSIP** = SSI Pending: Clients who are candidates for or have made application to obtain SSI benefits
 - **CALM** = Assistance linked to MediCAL
- **Food Stamps:** Federal benefits administered by the County to purchase food and meals for those who qualify.

Client Check-Out: Volunteers review client needs, do exit interviews and re-route to any service area that was missed. Case plan for follow up appointments. Forms are collected and hygiene kits are distributed at this point.

- **Clients receive clothing and food bank items prior to checking out.**

Dental: Clients make future appointments for dental screenings.

DMV I.D.: DMV issues free I.D. cards for eligible clients.

Employment Services: The city's One Stop employment services program, E.D.D. and Goodwill will be represented to help clients make useful connections to address their employment needs. Consumer Credit Counseling is also available.

Family and Youth Services: Any client with a minor children or any client under the age of 25 is encouraged to visit this area, located in front of Larkin Hall.

FedEx: Clients can send cards for free.

Food: Free lunch – music stage in Polk Hall.

Legal: Attorneys will provide legal consultation, information and referrals regarding criminal and civil matters.

Medical: Urgent medical care, wound care, access to specialists, prescription medications and some treatment available on-site. Follow-up related to primary care and podiatry at community clinics.

Needle Exchange: Clients can exchange used needles for clean ones.

Phone Calls: Clients are welcome to contact friends/family anywhere in the country.

Shelter Information/Reservations and Housing Info: Shelter staff provide information and reservations at shelters for 7-day stay. Clients can get information on housing options. **NO housing placements are available at this site.**

SSI/SSDI Advocacy: offers potential eligibility screening and advocacy. Legal advice for those that have already applied and payee service information.

- **SSI** = Social Security Income
- **SSDI** = Social Security Disability Income

Veterans Benefits: For clients who qualify as military veterans, this area offers information and appointments regarding medical, housing referrals and other benefits.

Vision Care: Clients will be provided a vision test and screened for further testing and eyeglasses.

Voice Mail: Clients set up free voice mail accounts to keep in touch with contacts.

This is a general guide. There is a **Crisis Reduction Team** contact located near Activities.
Check in at **Information** if you have a question or clients are looking for a service not on the map.
